

GENERAL ASSEMBLY COMMONWEALTH OF KENTUCKY

2006 REGULAR SESSION

HOUSE BILL NO. 54
MONDAY, FEBRUARY 13, 2006

The following bill was reported to the Senate from the House and ordered to be printed.

TREY GRAYSON
SECRETARY OF STATE
COMMONWEALTH OF KENTUCKY

AN ACT relating to consumer records.

Be	it	enacted l	by the	General	Assemb	lv of	the	Commonwealth (of I	Kentucky:

- SECTION 1. A NEW SECTION OF KRS CHAPTER 367 IS CREATED TO
- 2 READ AS FOLLOWS:
- 3 As used in Sections 1 to 3 of this Act, unless the context requires otherwise:
- 4 (1) "Clear and proper identification" means information generally deemed sufficient
- to identify a person. If the consumer is unable to reasonably identify himself or
- 6 herself with such information, a consumer reporting agency may require
- 7 additional information to verify his or her identity;
- 8 (2) "Consumer report" means a consumer report, as defined in the federal Fair
- 9 Credit Reporting Act, 15 U.S.C. sec. 1681a(d);
- 10 (3) "Consumer reporting agency" means a consumer reporting agency as defined by
- the federal Fair Credit Reporting Act, 15 U.S.C. sec. 1681a(f). "Consumer
- reporting agency" shall not mean a check acceptance service which provides
- check approval and guarantees services to merchants; and
- 14 (4) "Security freeze" means a notice placed on a consumer file, at the request of the
- consumer and subject to certain exceptions, that prohibits a consumer reporting
- agency from releasing the consumer's consumer report or credit score relating to
- the extension of credit without the express authorization of the consumer.
- 18 SECTION 2. A NEW SECTION OF KRS CHAPTER 367 IS CREATED TO
- 19 READ AS FOLLOWS:
- 20 The following persons are not required to place a security freeze on a consumer report
- in accordance with Sections 1 to 3 of this Act:
- 22 (1) A check services or fraud prevention services company, which issues reports on
- 23 incidents of fraud or authorizations for the purpose of approving or processing
- 24 negotiable instruments, electronic funds transfers, or similar methods of
- 25 payments;

1	<u>(2)</u>	A deposit account information service company, which issues reports regarding
2		account closures due to fraud, substantial overdrafts, automated teller machine
3		(ATM) abuse, or similar negative information regarding a consumer, to
4		inquiring banks or other financial institutions for use only in reviewing a
5		consumer request for a deposit account at the inquiring bank or financial
6		institution;
7	<u>(3)</u>	A reseller of credit information that assembles or merges information contained
8		in the database of another consumer reporting agency or multiple consumer
9		reporting agencies, and does not maintain a permanent database of credit
10		information from which new consumer reports are produced;
11	<u>(4)</u>	Any database or file which consists solely of any information adverse to the
12		interests of the consumer, including but not limited to criminal record
13		information, which is used for fraud prevention or detection, tenant screening,
14		employment screening, or any purpose permitted by the federal Fair Credit
15		Reporting Act, 15 U.S.C. sec. 1681b;
16	<u>(5)</u>	A person to the extent such person offers fraud prevention services that issues
17		reports on incidents of fraud or reports used primarily in the detection or
18		prevention of fraud;
19	<u>(6)</u>	A bank, as defined in 12 U.S.C. sec. 1813(a) or KRS Chapter 287;
20	<u>(7)</u>	A credit union, as defined in 12 U.S.C. sec. 1752 or KRS Chapter 290;
21	<u>(8)</u>	A savings association, as defined in 12 U.S.C. sec. 1813(b), or an association, as
22		defined in KRS Chapter 289;
23	<u>(9)</u>	An insurer, as defined in KRS Chapter 304; and
24	<u>(10)</u>	A retail establishment selling its own inventory.
25		SECTION 3. A NEW SECTION OF KRS CHAPTER 367 IS CREATED TO
26	REA	D AS FOLLOWS:

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HB005410.100-303

(1) (a) A consumer may elect to place a security freeze on the consumer's

2		clear and proper identification, to a consumer reporting agency at an
3		address designated by the consumer reporting agency to receive such
4		request. A consumer reporting agency shall place a security freeze on a
5		consumer's consumer report no later than ten (10) business days after
6		receiving a written request for the security freeze from the consumer.
7	(b) When a security freeze is in place, information from a consumer's
8		consumer report shall not be released to a third party without prior express
9		authorization from the consumer. This subsection does not prevent a
10		consumer reporting agency from advising a third party that a security freeze
11		is in effect with respect to the consumer's consumer report.
12	<u>(2) 1</u>	The consumer reporting agency shall, no later than ten (10) business days after
13	<u>t</u>	the date the agency receives the request for a security freeze, provide the
14	<u>c</u>	consumer with a unique personal identification number or password to be used
15	<u>!</u>	by the consumer when providing authorization for the access to his or her credit
16	.1	file for a specific period of time. In addition, the consumer reporting agency shall
17	<u>s</u>	simultaneously provide to the consumer in writing the process of placing,
18	2	removing, and temporarily lifting a security freeze and the process for allowing
19	<u>4</u>	access to information from the consumer's credit file for a specific period while
20	<u>1</u>	the security freeze is in effect.
21	<u>(3)</u>	A consumer may request in writing a replacement personal identification number
22	9	or password. The request must comply with the requirements for requesting a
23	5	security freeze under subsection (1) of this section. The consumer reporting
24	<u> </u>	agency shall, not later than the tenth business day after the date the agency
25	1	receives the request for a replacement personal identification number or
26	1	password, provide the consumer with a new, unique personal identification
27	1	number or password to be used by the consumer instead of the number or

consumer report by written request, sent by certified mail, that includes

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1		password that was provided under subsection (2) of this section.
2	<u>(4)</u>	If a third party requests access to a consumer report on which a security freeze is
3		in effect, and this request is in connection with an application for credit, the third
4		party may treat the application as incomplete.
5	<u>(5)</u>	If the consumer wishes to allow his consumer report or credit score to be
6		accessed for a specific period of time while a freeze is in place, the consumer
7		shall contact the consumer reporting agency and request that the freeze be
8		temporarily lifted, and provide the following:
9		(a) Clear and proper identification;
10		(b) The unique personal identification number or password provided by the
11		consumer reporting agency pursuant to subsections (2) or (3) of this
12		section; and
13		(c) The proper information regarding the time period for which the report shall
14		be available to users of the consumer report.
15	<u>(6)</u>	A consumer reporting agency that receives a request from a consumer to
16		temporarily lift a freeze on a consumer report pursuant to subsection (5) of this
17		section shall comply with the request no later than three (3) business days after
18		receiving the request. A consumer reporting agency may develop procedures
19		involving the use of telephone, fax, the Internet, or other electronic media to
20		receive and process a request from a consumer to temporarily lift a freeze on a
21		consumer report or credit score pursuant to subsection (5) of this section in an
22		expedited manner.
23	<u>(7)</u>	A consumer reporting agency shall remove or temporarily lift a freeze placed on a
24		consumer's consumer report only in the following cases:
25		(a) Upon consumer request as provided in this section; or
26		(b) If the consumer's consumer report was frozen due to a material
27		misrepresentation of fact by the consumer. If a consumer reporting agency

HB005410.100-303 GA

1		intends to remove a freeze upon a consumer's consumer report pursuant to
2		this paragraph, the consumer reporting agency shall notify the consumer in
3		writing prior to removing the freeze on the consumer's consumer report.
4	<u>(8)</u>	A security freeze shall remain in place until the consumer requests that the
5		security freeze be removed, but no longer than seven (7) years from the date the
6		security freeze was put in place. A consumer reporting agency shall remove a
7		security freeze within three (3) business days of receiving a request for removal
8		from the consumer, who provides both of the following:
9		(a) Clear and proper identification; and
10		(b) The unique personal identification number or password provided by the
11		consumer reporting agency.
12	<u>(9)</u>	A security freeze does not apply to a consumer report provided to:
13		(a) A federal, state, or local governmental entity, including a law enforcement
14		agency, or court, or their agents or assigns;
15		(b) A private collection agency for the sole purpose of assisting in the collection
16		of an existing debt of the consumer who is the subject of the consumer
17		report requested;
18		(c) A person or entity, or a subsidiary, affiliate, or agent of that person or
19		entity, or an assignee of a financial obligation owing by the consumer to
20		that person or entity, or a prospective assignee of a financial obligation
21		owing by the consumer to that person or entity in conjunction with the
22		proposed purchase of the financial obligation, with which the consumer has
23		or had prior to assignment an account or contract, including a demand
24		deposit account, or to whom the consumer issued a negotiable instrument,
25		for the purposes of reviewing the account or collecting the financial
26		obligation owing for the account, contract, or negotiable instrument. For
27		purposes of this paragraph, "reviewing the account" includes activities

1		retated to account maintenance, monitoring, creatt tine increases, and
2		account upgrades and enhancements;
3	(d)	A subsidiary, affiliate, agent, assignee, or prospective assignee of a person
4		to whom access has been granted under subsection (5) of this section for the
5		purposes of facilitating the extension of credit;
6	<u>(e)</u>	A person, for the purposes of prescreening as provided by the federal Fair
7		Credit Reporting Act;
8	<u>(f)</u>	A consumer reporting agency for the purposes of providing a consumer
9		with a copy of his own report on his request;
10	<u>(g)</u>	A child support enforcement agency;
11	<u>(h)</u>	A consumer reporting agency that acts only as a reseller of credit
12		information by assembling and merging information contained in the
13		database of another consumer reporting agency or multiple credit reporting
14		agencies and does not maintain a permanent database of credit information
15		from which new consumer reports are produced. However, a consumer
16		reporting agency acting as a reseller shall honor any security freeze placed
17		on a consumer report by another consumer reporting agency;
18	<u>(i)</u>	A check services or fraud prevention services company, which issues reports
19		on incidents of fraud or authorizations for the purpose of approving or
20		processing negotiable instruments, electronic funds transfers, or similar
21		methods of payments;
22	<u>(i)</u>	A deposit account information service company, which issues reports
23		regarding account closures due to fraud, substantial overdrafts, ATM
24		abuse, or similar negative information regarding a consumer, to inquiring
25		banks or other financial institutions for use only in reviewing a consumer
26		request for a deposit account at the inquiring bank or financial institution;
27	<u>(k)</u>	Any person or entity using a consumer report in preparation for a civil or

HB005410.100-303

1	criminal action, or an insurance company in investigation of a claim; or
2	(1) Any insurance company for setting or adjusting a rate or underwriting for
3	property and casualty insurance purposes.
4	(10) A consumer reporting agency may impose a reasonable charge on a consumer
5	for initially placing, temporarily lifting, or removing a security freeze on a
6	consumer file. The amount of the charge may not exceed ten dollars (\$10). On
7	January first of each year, a consumer reporting agency may increase the charge
8	for placing a security alert. The increase shall be based proportionally on
9	changes to the Consumer Price Index of All Urban Consumers as determined by
10	the United States Department of Labor with fractional changes rounded to the
11	nearest twenty-five cents (\$0.25). An exception shall be allowed whereby the
12	consumer will be charged zero dollars by the consumer reporting agency placing
13	the security freeze if the consumer is a victim of identity theft and, upon the
14	request of the consumer reporting agency, provides the consumer reporting
15	agency with a valid police report.
16	(11) If a security freeze is in place, a consumer reporting agency shall not change any
17	of the following official information in a consumer report without sending a
18	written confirmation of the change to the consumer within thirty (30) days of the
19	change being posted to the consumer's file:
20	(a) Name;
21	(b) Date of birth;
22	(c) Social security number; and
23	(d) Address.
24	Written confirmation is not required for technical modifications of a consumer's
25	official information, including name and street abbreviations, complete spellings,
26	or transposition of numbers or letters. In the case of an address change, the
27	written confirmation shall be sent to both the new address and to the former

Page 7 of 11
HB005410.100-303
GA

1	<u>address.</u>
2	(12) Any person who willfully fails to comply with any requirement imposed under
3	this section with respect to any consumer is liable to that consumer in an amoun
4	equal to the sum of:
5	(a) Any actual damages sustained by the consumer as a result of the failure;
6	(b) Any liquidated damages of not less than one hundred dollars (\$100) and no
7	more than one thousand dollars (\$1,000);
8	(c) Any punitive damages as the court may allow; and
9	(d) In the case of any successful action to enforce any liability under this
10	section, the costs of the action together with reasonable attorney's fees as
11	determined by the court.
12	(13) Any person, other than the named individual or individuals in the report, who
13	obtains a consumer report, requests a security freeze, requests the temporary life
14	of a freeze, or the removal of a security freeze from a consumer reporting agency
15	under false pretenses or in an attempt to violate federal or state law shall be liable
16	to the consumer reporting agency for actual damages sustained by the consumer
17	reporting agency or one thousand dollars (\$1,000), whichever is greater.
18	(14) Any person who is negligent in failing to comply with any requirement imposed
19	under this section with respect to any consumer is liable to that consumer in an
20	amount equal to the sum of:
21	(a) Any actual damages sustained by the consumer as a result of the failure;
22	<u>and</u>
23	(b) In the case of any successful action to enforce any liability under this
24	section, the costs of the action together with reasonable attorney's fees as
25	determined by the court.
26	(15) Nothing in Sections 1 to 3 of this Act shall be construed to limit or restrict the
7	exercise of nowers or the performance of the duties of the Attorney General

1		authorized under any other provision of law to bring or seek redress for persons
2		that violate Sections 1 to 3 of this Act.
3		SECTION 4. A NEW SECTION OF KRS CHAPTER 365 IS CREATED TO
4	REA	D AS FOLLOWS:
5	<u>As u</u>	sed in Sections 4 to 6 of this Act, unless the context requires otherwise:
6	<u>(1)</u>	"Business" means a sole proprietorship, partnership, corporation, limited
7		liability company, association, or other entity, however organized and whether or
8		not organized to operate at a profit. "Business" shall not mean a bank as defined
9		in 12 U.S.C. sec. 1813(a) or KRS Chapter 287, a credit union as defined in 12
10		U.S.C. sec. 1752 or KRS Chapter 290, a savings association as defined in 12
11		U.S.C. sec. 1813(b), or an association as defined in KRS Chapter 289. The term
12		includes an entity that destroys records;
13	<u>(2)</u>	"Customer" means an individual who provides personal information to a
14		business for the purpose of purchasing or leasing a product or obtaining a
15		service for business;
16	<u>(3)</u>	"Individual" means a natural person;
17	<u>(4)</u>	"Personally identifiable information" means data capable of being associated
18		with a particular customer through one (1) or more identifiers, including but not
19		limited to a customer's name, address, telephone number, electronic mail
20		address, fingerprints, photographs or computerized image, Social Security
21		number, passport number, driver identification number, personal identification
22		card number or code, date of birth, medical information, financial information,
23		tax information, and disability information; and
24	<u>(5)</u>	"Records" means any material, regardless of the physical form, on which
25		information is recorded or preserved by any means, including in written or
26		spoken words, graphically depicted, printed, or electromagnetically transmitted.
27		SECTION 5. A NEW SECTION OF KRS CHAPTER 365 IS CREATED TO

Page 9 of 11
HB005410.100-303
GA

- 1 READ AS FOLLOWS:
- 2 When a business disposes of, other than by storage, any customer's records that are not
- 3 required to be retained, the business shall take reasonable steps to destroy, or arrange
- 4 for the destruction of, that portion of the records containing personally identifiable
- 5 information by shredding, erasing, or otherwise modifying the personal information in
- 6 those records to make it unreadable or indecipherable through any means.
- 7 SECTION 6. A NEW SECTION OF KRS CHAPTER 365 IS CREATED TO
- 8 READ AS FOLLOWS:
- 9 (1) Any customer injured by a violation of Section 5 of this Act may institute a civil
- 10 <u>action to recover damages.</u>
- 11 (2) Any business that violates, proposes to violate, or has violated any provision of
- 12 Section 5 of this Act may be enjoined in a civil action.
- 13 (3) The rights and remedies available under this section shall be cumulative to each
- 14 <u>other and to any other rights and remedies available under law.</u>
- Section 7. KRS 434.870 is amended to read as follows:
- As used in KRS 434.870 to 434.876, unless the context otherwise requires:
- 17 (1) "Financial information" includes but is not limited to any of the following
- information identifiable to the individual that concerns the amount and conditions
- of an individual's assets, liabilities, or credit:
- 20 (a) Account numbers and balances;
- 21 (b) Transactional information concerning any account;
- 22 (c) Codes, passwords, Social Security numbers, tax identification numbers, and
- 23 driver's license numbers; and
- 24 (d) Information held for the purpose of credit or loan acquisition, account access,
- or transaction initiation;
- 26 (2) "Financial information repository" means any person engaged in the business of
- 27 providing services to customers who have a credit, deposit, trust, stock, or other

- financial account or relationship with the person; and
- 2 (3) "Person" means an individual, sole proprietorship, partnership, corporation, limited
- 3 <u>liability company, [or]</u> association, or any entity however organized and whether
- 4 or not organized to operate for profit.

Jody Kuland
Speaker-House of Representatives
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President of the Senate
Jandi Morro Assl. Chief Clerk of House of Representatives
ASSI, Chief Clerk of House of Representatives
Approved Auie fletch
Approved Governor
Date 3/4/06
Date

Attest: